Wyandotte Residential Survey
The Wyandotte Residential Survey was conducted from August 21 to September 14, 2009.
The survey was conducted on the internet with a link to the survey provided on the city’s web page.
Throughout the survey period the survey and link was widely advertised to maximize city resident participation.
A total of 499 completed surveys are included in the following presentation.
The following presentation is divided into four parts:
– I. Respondent views of the City
– II. Respondent views of City Services
– III. Respondent views of Future Initiatives
– IV. Characteristics of Respondents
In the following presentation where there are missing “Bar” labels, the following slide (4a and 4b, for example) contains a table with all “Bar” labels and data.
There are a total of 25 slides.
I. Respondent views of the City
1. Wyandotte Resident Survey 2009:

Overall, how would you rate the city of Wyandotte as a place to live?

- **EXCELLENT**: 117 (24%)
- **VERY GOOD**: 248 (50%)
- **GOOD**: 107 (22%)
- **FAIR**: 22 (4%)
- **POOR**: 2

The majority rated the city as Very Good.
2. Wyandotte Resident Survey 2009:

Over the past two years, do you think the QUALITY OF LIFE in the city of Wyandotte has gotten worse, stayed the same or gotten better?

- Gotten better: 55 (11%)
- Stayed the same: 255 (52%)
- Gotten worse: 185 (37%)
3. Wyandotte Resident Survey 2009:

How safe do you feel in the city of Wyandotte?

- **Very Safe**: 119 (24%)
- **Safe**: 332 (67%)
- **Unsafe**: 36 (7%)
- **Very Unsafe**: 8 (2%)
4a. Wyandotte Resident Survey 2009:
Note: Factors are sorted from Lowest to Highest.
The following slide contains ALL labels and data for this question.
4b. **Wyandotte Resident Survey 2009:** Following are a list of factors that affect the quality of life in Wyandotte. Please tell us which of these should be given the highest priority.

Following are a list of factors that affect the quality of life in Wyandotte. Please tell us which of these you feel should be given the highest priority?

<table>
<thead>
<tr>
<th>Factor</th>
<th>No Priority</th>
<th>Low Priority</th>
<th>Moderate Priority</th>
<th>High Priority</th>
<th>Very High Priority</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ART AND CULTURE</strong></td>
<td>24 (5 %)</td>
<td>86 (18 %)</td>
<td>207 (43 %)</td>
<td>108 (22 %)</td>
<td>56 (12 %)</td>
</tr>
<tr>
<td><strong>COMMUNITY BEAUTY / AESTHETICS</strong></td>
<td>10 (2 %)</td>
<td>27 (6 %)</td>
<td>179 (37 %)</td>
<td>185 (38 %)</td>
<td>81 (17 %)</td>
</tr>
<tr>
<td><strong>DOWNTOWN BUSINESS AREA</strong></td>
<td>5 (1 %)</td>
<td>15 (3 %)</td>
<td>108 (22 %)</td>
<td>182 (38 %)</td>
<td>174 (36 %)</td>
</tr>
<tr>
<td><strong>RIVERFRONT</strong></td>
<td>7 (1 %)</td>
<td>25 (5 %)</td>
<td>96 (20 %)</td>
<td>155 (32 %)</td>
<td>201 (42 %)</td>
</tr>
<tr>
<td><strong>SHOPPING AND COMMERCIAL OPPORTUNITIES</strong></td>
<td>3 (1 %)</td>
<td>21 (4 %)</td>
<td>117 (24 %)</td>
<td>185 (38 %)</td>
<td>160 (33 %)</td>
</tr>
<tr>
<td><strong>PARKS AND RECREATION</strong></td>
<td>3 (1 %)</td>
<td>26 (5 %)</td>
<td>137 (28 %)</td>
<td>171 (35 %)</td>
<td>148 (31 %)</td>
</tr>
<tr>
<td><strong>ENVIRONMENTAL QUALITY</strong></td>
<td>9 (2 %)</td>
<td>20 (4 %)</td>
<td>110 (23 %)</td>
<td>158 (33 %)</td>
<td>187 (39 %)</td>
</tr>
<tr>
<td><strong>UTILITIES</strong></td>
<td>2 (0 %)</td>
<td>23 (5 %)</td>
<td>152 (32 %)</td>
<td>169 (35 %)</td>
<td>135 (28 %)</td>
</tr>
<tr>
<td><strong>HISTORIC PRESERVATION</strong></td>
<td>20 (4 %)</td>
<td>63 (13 %)</td>
<td>148 (31 %)</td>
<td>132 (28 %)</td>
<td>115 (24 %)</td>
</tr>
<tr>
<td><strong>NEIGHBORHOOD QUALITY</strong></td>
<td>2 (0 %)</td>
<td>10 (2 %)</td>
<td>60 (12 %)</td>
<td>163 (34 %)</td>
<td>249 (51 %)</td>
</tr>
<tr>
<td><strong>HOUSING CHOICE AND PRICE</strong></td>
<td>13 (3 %)</td>
<td>29 (6 %)</td>
<td>127 (26 %)</td>
<td>168 (35 %)</td>
<td>148 (31 %)</td>
</tr>
<tr>
<td><strong>STREETS AND ROADS</strong></td>
<td>4 (1 %)</td>
<td>23 (5 %)</td>
<td>137 (28 %)</td>
<td>178 (37 %)</td>
<td>139 (29 %)</td>
</tr>
<tr>
<td><strong>CUSTOMER SERVICES</strong></td>
<td>6 (1 %)</td>
<td>31 (7 %)</td>
<td>147 (31 %)</td>
<td>160 (34 %)</td>
<td>127 (27 %)</td>
</tr>
<tr>
<td><strong>WEB SITE SERVICES</strong></td>
<td>19 (4 %)</td>
<td>67 (14 %)</td>
<td>196 (42 %)</td>
<td>119 (25 %)</td>
<td>71 (15 %)</td>
</tr>
</tbody>
</table>
5. Wyandotte Resident Survey 2009:
Note: Items are sorted Lowest to Highest.
6a. Wyandotte Resident Survey 2009:
Note: Challenges are sorted from Greatest to Least.
The following slide contains ALL labels and data for this question.
6b. Wyandotte Resident Survey 2009: In your opinion, what are the biggest challenges the city of Wyandotte will face in the next five years?

<table>
<thead>
<tr>
<th>Category</th>
<th>No Challenge</th>
<th>Some Challenge</th>
<th>Much Challenge</th>
<th>Greatest Challenge</th>
</tr>
</thead>
<tbody>
<tr>
<td>City Government</td>
<td>41 (9 %)</td>
<td>223 (47 %)</td>
<td>163 (34 %)</td>
<td>52 (11 %)</td>
</tr>
<tr>
<td>Education</td>
<td>16 (3 %)</td>
<td>139 (29 %)</td>
<td>218 (45 %)</td>
<td>112 (23 %)</td>
</tr>
<tr>
<td>Economic Development</td>
<td>4 (1 %)</td>
<td>46 (9 %)</td>
<td>173 (36 %)</td>
<td>263 (54 %)</td>
</tr>
<tr>
<td>Housing</td>
<td>24 (5 %)</td>
<td>124 (26 %)</td>
<td>202 (42 %)</td>
<td>136 (28 %)</td>
</tr>
<tr>
<td>Job Opportunities</td>
<td>5 (1 %)</td>
<td>56 (12 %)</td>
<td>182 (37 %)</td>
<td>243 (50 %)</td>
</tr>
<tr>
<td>Downtown Development</td>
<td>20 (4 %)</td>
<td>115 (24 %)</td>
<td>188 (38 %)</td>
<td>166 (34 %)</td>
</tr>
<tr>
<td>Foreclosures</td>
<td>5 (1 %)</td>
<td>86 (18 %)</td>
<td>175 (36 %)</td>
<td>220 (45 %)</td>
</tr>
<tr>
<td>Public Safety</td>
<td>49 (10 %)</td>
<td>208 (43 %)</td>
<td>139 (29 %)</td>
<td>87 (18 %)</td>
</tr>
<tr>
<td>Public Utilities (sewer, water, electricity, telecommunication)</td>
<td>77 (16 %)</td>
<td>225 (46 %)</td>
<td>129 (27 %)</td>
<td>55 (11 %)</td>
</tr>
<tr>
<td>Traffic</td>
<td>163 (33 %)</td>
<td>239 (49 %)</td>
<td>65 (13 %)</td>
<td>20 (4 %)</td>
</tr>
<tr>
<td>Other</td>
<td>129 (43 %)</td>
<td>96 (32 %)</td>
<td>42 (14 %)</td>
<td>35 (12 %)</td>
</tr>
</tbody>
</table>
II. Respondent views of City Services
How would you rate the city government's performance over the past two years?

- **EXCELLENT**: 15 (3%)
- **VERY GOOD**: 103 (21%)
- **GOOD**: 225 (46%)
- **FAIR**: 118 (24%)
- **POOR**: 23 (5%)
8. Wyandotte Resident Survey 2009:

How would you rate the city government's performance in keeping you informed about its activities?

- Excellent: 23 (5%)
- Very Good: 86 (18%)
- Good: 166 (34%)
- Fair: 168 (34%)
- Poor: 46 (9%)

0 50 100 150 200
9. Wyandotte Resident Survey 2009:

How would you rate the city government’s performance in keeping you informed about its decisions?

- Excellent: 13 (3%)
- Very Good: 60 (12%)
- Good: 150 (31%)
- Fair: 205 (42%)
- Poor: 62 (13%)
10a. Wyandotte Resident Survey 2009:
Note: Methods are sorted from Much Improvement to No Improvement.
The following slide contains ALL labels and data for this question.
Following is a list of the ways the city attempts to keep you informed. Which of these methods should be improved?

<table>
<thead>
<tr>
<th>Method</th>
<th>No Improvement Needed</th>
<th>Some Improvement Needed</th>
<th>Much Improvement Needed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local Paper</td>
<td>154 (33 %)</td>
<td>248 (53 %)</td>
<td>68 (14 %)</td>
</tr>
<tr>
<td>Mail</td>
<td>130 (27 %)</td>
<td>203 (43 %)</td>
<td>144 (30 %)</td>
</tr>
<tr>
<td>Radio (AM)</td>
<td>196 (45 %)</td>
<td>144 (33 %)</td>
<td>92 (21 %)</td>
</tr>
<tr>
<td>Reverse 911</td>
<td>222 (53 %)</td>
<td>141 (34 %)</td>
<td>57 (14 %)</td>
</tr>
<tr>
<td>Electronic Street Signs</td>
<td>249 (54 %)</td>
<td>158 (34 %)</td>
<td>53 (12 %)</td>
</tr>
<tr>
<td>Cable TV</td>
<td>177 (38 %)</td>
<td>203 (44 %)</td>
<td>86 (18 %)</td>
</tr>
<tr>
<td>City Website</td>
<td>200 (43 %)</td>
<td>192 (41 %)</td>
<td>74 (16 %)</td>
</tr>
<tr>
<td>City Meetings</td>
<td>187 (40 %)</td>
<td>219 (47 %)</td>
<td>56 (12 %)</td>
</tr>
<tr>
<td>E-mails</td>
<td>129 (29 %)</td>
<td>198 (45 %)</td>
<td>116 (26 %)</td>
</tr>
<tr>
<td>Announcements in Utility Bills</td>
<td>225 (48 %)</td>
<td>178 (38 %)</td>
<td>63 (14 %)</td>
</tr>
<tr>
<td>City Hall Postings</td>
<td>213 (48 %)</td>
<td>169 (38 %)</td>
<td>58 (13 %)</td>
</tr>
<tr>
<td>Communication with Elected Officials</td>
<td>126 (28 %)</td>
<td>219 (49 %)</td>
<td>104 (23 %)</td>
</tr>
<tr>
<td>Communication with City Hall Staff</td>
<td>147 (33 %)</td>
<td>204 (45 %)</td>
<td>98 (22 %)</td>
</tr>
</tbody>
</table>
How would you rate the city's performance in providing residents the opportunity to be involved in decisions that impact the city?

- EXCELLENT: 4
- GOOD: 31
- FAIR: 45
- POOR: 20
How would you rate the city's performance in providing residents the opportunity to be involved in decisions that impact the city?

- EXCELLENT: 19 (4%)
- GOOD: 153 (31%)
- FAIR: 218 (45%)
- POOR: 98 (20%)
13. Wyandotte Resident Survey 2009:
Note: Services are sorted from Much Improvement to No Improvement.
III. Respondent views of Future Initiatives
14. Wyandotte Resident Survey 2009: Note: Areas are sorted from Highest to Lowest Priority.
15. Wyandotte Resident Survey 2009:

Note: Strategies are sorted from Highest Priority to Lowest.
Do you support an ordinance that would create a city administrator to handle the increasingly complex business of the City of Wyandotte? All city departments would report to such a city administrator.

- STRONGLY SUPPORT: 102 (21%)
- SUPPORT: 152 (31%)
- NO OPINION: 106 (22%)
- OPPOSE: 62 (13%)
- STRONGLY OPPOSE: 68 (14%)
Do you support adopting an Ethics Ordinance addressing common ethical issues such as hiring decisions, competitive bidding for contracts, and the conduct of appointed and elected city officials.

- **Strongly Support**: 179 (37%)
- **Support**: 199 (41%)
- **No Opinion**: 73 (15%)
- **Oppose**: 18 (4%)
- **Strongly Oppose**: 18 (4%)
Ten years ago the city purchased 3200 Biddle with the intention at that time of converting it for public use. Over the ten years the city has finished payments on this property. Which of the following ACTIONS regarding Wyandotte City Hall do you support?

- **STRONGLY OPPOSE**
- **OPPOSE**
- **UNCERTAIN**
- **SUPPORT**
- **STRONGLY SUPPORT**

**CITY HALL SHOULD REMAIN IN THE CURRENT LOCATION**
- STRONGLY OPPOSE: 28
- O P P O S E: 22
- U N C E R T A I N: 22
- S U P P O R T: 20
- S T R O N G L Y S U P P O R T: 6

**CITY HALL SHOULD BE RELOCATED TO 3200 BIDDLE (Bank Building)**
- STRONGLY OPPOSE: 11
- O P P O S E: 8
- U N C E R T A I N: 21
- S U P P O R T: 40
- S T R O N G L Y S U P P O R T: 14

**A NEW CITY HALL SHOULD BE BUILT**
- STRONGLY OPPOSE: 3
- O P P O S E: 14
- U N C E R T A I N: 9
- S U P P O R T: 67

Note: Strategies are sorted from Most Opposed to Most Supported.
19. Wyandotte Resident Survey 2009:

A Farmer's Market has been proposed for the downtown area that would provide opportunities for selling locally grown produce and crafts. Do you support such a proposal?

- **Strongly Support**: 256 (52%)
- **Support**: 167 (34%)
- **Neutral**: 52 (11%)
- **Oppose**: 12 (2%)
- **Strongly Oppose**: 6 (1%)
A Marina (for transient boat traffic) to be located at the riverfront near the end of Oak Street has been proposed. Do you support such a development?

- **Strongly Support**: 145 (29%)
- **Support**: 133 (27%)
- **No Opinion**: 58 (12%)
- **Oppose**: 60 (12%)
- **Strongly Oppose**: 97 (20%)
IV. Characteristics of Respondents
We have just a few last questions that will help us to understand the results of this survey. How old are you?

- 66 or more: 40 (8%)
- 51 - 65: 185 (37%)
- 36 - 50: 184 (37%)
- 21 - 35: 83 (17%)
- 20 or less: 2
Approximately how many years have you lived in the city of Wyandotte?

- More than 20 years: 309 (62%)
- 10 to 20 years: 93 (19%)
- 5 to 10 years: 46 (9%)
- 1 to 5 years: 40 (8%)
- Less than 1 year: 8 (2%)
23. Wyandotte Resident Survey 2009:

What is your gender?

MALE

233 (47%)

FEMALE

258 (53%)
Which of the following best describes your household?

- Couple with children at home: 171 (35%)
- Single with children at home: 27 (5%)
- Couple - no children at home: 200 (41%)
- Single - no children at home: 95 (19%)
25. Wyandotte Resident Survey 2009:

Do you own or rent the place in which you live?

- **OWN** - 463 (94%)
- **RENT** - 29 (6%)